**Bug Report Template**

**Bug ID:** BUG-001  
**Project Name:** E-commerce Testing  
**Module:** Login  
**Reported By:** QA Engineer  
**Reported On:** 2025-03-24  
**Severity:** Critical  
**Priority:** High  
**Environment:** Windows 11, Chrome 120.0, Test Environment

**Bug Description:**

User is unable to log in using valid credentials; the system throws a "500 Internal Server Error."

**Steps to Reproduce:**

1. Open the e-commerce website.
2. Click on the **Login** button.
3. Enter valid credentials (testuser@example.com / Password123).
4. Click on **Submit**.

**Expected Result:**

The user should be redirected to the homepage after successful login.

**Actual Result:**

A "500 Internal Server Error" is displayed, preventing login.

**Attachments:**

(Screenshot of the error message attached)

**Bug Status:**

Open

**Assigned To:**

Development Team

**Comments:**

Bug occurs only in Chrome; needs investigation.